

Emergency Services for Vermonters Experiencing a Mental Health Crisis



VCP network agencies provide around-the-clock crisis response for people in crisis in their homes, community, schools, hospitals, and by phone and telehealth. Agencies respond regardless of age, issue, or ability to pay.

FOLLOW UP IS FOUNDATIONAL

Over 50% of Vermonters who received a crisis assessment received a second service within 24 hours, up 10% from 2021. 68% received a second service within seven days, up 8% from 2021.

CLIENT SATISFACTION

88% of Emergency Services clients reported that they received the services they needed and 83% said the services they received made a difference, and 93% reported they were treated with respect.

MAINTAINING THE CRISIS CONTINUUM

Network agencies currently operate 52 out of 54 adult and youth crisis beds in the Vermont system of care despite acute staffing shortages.

MOBILE OUTREACH

Crisis clinicians meet with Vermonters in their homes, in the community, in schools, in Emergency Departments, by phone, and by telehealth. Staff work closely with health care, social service, education, and law enforcement partners to help Vermonters access the best care as quickly as possible in the least restrictive and most supportive environment.

“Thank you for your support and the genuine care. Your Crisis team is awesome. I learned so much to help myself for the future.”

—NCSS Client



Suicide Awareness Vigil at United Counseling Service