Robust Community-Based Children, Youth, and Family Services

DESCRIPTION
VCP network agencies serve children and families struggling with anxiety, depression, self-harm, as well as behavioral challenges resulting from trauma and other adverse childhood experiences. Agencies practice with a family-centered approach, meeting families where it works best for them.

REACH
- Agencies provided care to over 10,773 children, youth and families in FY22, up more than 10% from FY21.
- 2,479 clients were ages seven and under, up 8% from the previous year.
- The average client and family received 41 services, with an average of over 92 hours of service per client. 59% of families received care coordination, linking families with school, healthcare, and social service partners.

EXCELLENCE IN ACCESS TO CARE
- In 2022, Vermont was ranked #2 nationally for children with a Major Depressive Episode receiving consistent treatment.
- 83% of youth and families reported that the services they received made a difference.
- 85% of youth and families indicated that the services they received were right for them.

“MY SERVICE PROVIDER SEEMS TO KNOW AND UNDERSTAND WHAT MY NEEDS ARE AND THERE IS ALWAYS SOMEONE TO REACH OUT TO BOTH MY CHILD AND MYSELF.”

Feedback from parents and caregivers of NCSS clients:
- All staff have been very helpful, especially being a first time mom.
- I am so thankful for the services.
- This agency has been instrumental in improving my daughter’s quality of life as well as her education.